

**DAIKIN**

*GROW WITH*

**DAIKIN**



Daikin Airconditioning (Singapore) Pte Ltd is a subsidiary of Daikin Industries Ltd. As The Only Japanese Aircon Specialist, we apply cutting-edge technologies to enhance man's inner space, providing the comfort of sophisticated air conditioning systems to thousands of Singaporean home, educational and recreational needs, now and in the near future.

*Join us and experience the momentum of growth!*

**WWW.DAIKIN.COM.SG**

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## *Company Profile*

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We have a high regard for our people. We believe that if we do our best to help our people grow and succeed, our people, in turn, will do their best for our company and our customers. Daikin recognizes that each person has individual traits and opinions originating from differences in backgrounds and beliefs, and it is that diversity in people that generates new revolutionary concepts. For this reason, Daikin readily accepts people of diverse values, independent streaks, and distinctive personalities. Together with people capable of demonstrating individuality in their work, we seek people that respect and harness the unique qualities of those surrounding them.

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## *Service Engineering Assistant*

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### **Responsibilities**

- Function in the capacity of a professional representative of the Company
- Attend to customer enquiries and complaints, including on-site calls
- Discuss technical issues with customers, recommend preventive measures and provide prompt and effective resolution to issues raised
- Assuage dissatisfied customers with prompt resolutions for any product or service issues
- Provide guidance and technical assistance to service teams and sub-contractors on service assignments, testing and commissioning; verify and prepare payment to sub-contractors
- Remain actively involved in the implementation of department strategies and initiatives such as service value-chain businesses
- Update Service information system and follow up with all necessary paperwork diligently, timely and accurately for smooth operation of the department

### **Requirements**

- Diploma in Mechanical/Electrical Engineering or related discipline
- Good interpersonal and communication skills, with confidence to work with both internal and external stakeholders
- Resourceful, analytical and organized
- Keenness to acquire knowledge in air-conditioning, chiller or HVAC systems
- Willing to perform on-site and hands-on activities
- Keen interest to develop a career in air-con industry

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*Other information*

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Work location: Ang Mo Kio Industrial Park 2

Working hours: Mondays to Fridays 8:00am to 5:25pm  
alternate Saturdays 8:00am to 12:00pm

Apply through <https://tinyurl.com/y22qx88q>